

Public Space Protection Order (PSPO) FAQ's

Q1) What is a Public Space Protection Order?

A1) A Public Space Protection Order is a restricted area where you are not allowed to access and or stop to drop off or pick up during the School run.

Q2) What is the operational times?

A2) These may vary for each School, the street notices and signage will confirm the times of operation. They will be typically Monday to Friday 8am to 9:30am, and 2:30pm to 4pm.

Q3) I live in the area, how do I get an Access Permit?

A3) All residents and businesses in the area will receive an information pack, this pack will explain how you can apply for a free access permit for your dwelling/business and all of your friends and family.

Q4) I'm having a delivery, do I have to do anything?

A4) No, if the delivery vehicle is liveried then they will be exempt from receiving a Fixed Penalty Notice.

Q5) I'm expecting a visitor, what do I have to do?

A5) Your information pack will explain what you have to do. If they are a regular visitor then you can add them as a friend or family, if they are a one off then you can add them as a temporary access permit.

Q6) What happens if a vehicle is parked within a PSPO before the operational time?

A6) Provided the vehicle doesn't move during the operational time and it is parked safely, an offence will only occur if the vehicle has stopped to drop off or pick up and moves during the operational times.

Q7) I didn't know there was a PSPO in place?

A7) The restricted area is clearly signed at the boundaries and notices are up throughout the PSPO area.

Q8) How can I get my children to school on time?

A8) You will have to leave home with sufficient time to either walk to school, or park safely outside of the restricted area and allow sufficient time to walk to school.

Q9) Will I have to pay for an access permit?

A9) Access permits are free to dwellings and businesses within the restricted area.

Q10) Will I have to stick a permit in my car window?

A10) No, the permits are virtual, they are your car number plate.

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Q11) I have received a Fixed Penalty Notice but I wasn't the driver, what do I have to do?

A11) As the owner of the vehicle you must legally identify the driver of the vehicle and they are liable for the fixed penalty notice.

Q12) I had to go to school and collect my unwell child, what do I have to do?

A12) We will have to check your details with the School, provided they confirm we will cancel your case.

Please note these FAQ's will be further developed and expanded during the April round of consultations.